



April 14, 2011

Tower Elevator Systems, Inc.  
Attn: Jim Tiner  
900 RR 620 South, Ste. C206  
Austin, TX 78734

Dear Jim,

Now that the elevator installation is complete and we have seen the operation I want to compliment your firm on the job and equipment.

Tower Elevator Systems, Inc., of Austin, TX; designed, manufactured, and directed the installation of an 11,000 lb capacity rack and pinion elevator system at our project site in Mexico. The elevator is installed outdoors with (5) landing stops, a large 8' x 11' cab with (2) doors and 83 ft of vertical rise. The engineering, design for safety, and quality of the equipment has impressed the crew at the mine very much. Your elevator incorporates many safety features not available on other brands. Of particular importance to us in our buying decision were the Siemens Fail Safe PLC, in-cab Touch Screen Display, the 10 year re-certification cycle on the Dual Over Speed Safety brakes, and the full height automatic Hydraulic Rescue Lowering system. In addition, we are pleased with the Spanish language Voice Message Information "talking elevator" feature.

In summary, the TESI management team provided an excellent product. That coupled with the outstanding field services provides a customer with excellent value.

I am pleased to recommend Tower Elevator Systems, Inc. to anyone in need of an industrial type elevator system.

Sincerely,  
M3 ENGINEERING & TECHNOLOGY CORPORATION



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